

INCIDENT MANAGEMENT TEAM TRAINING

What is the problem we are solving?

Leaders with accountability for establishments designated under the Control of Major Accident Hazards Regulations 2015 (COMAH) clearly want to comply with the regulations and guidance; and have appropriate risk management in place to protect their business interests.

The Regulations and associated Guidance (L111 and HSG191) state that *“all relevant staff ... should receive full training in their expected response in the event of an emergency”*. However, it does not specify what training should look like. Site operators need to know their key emergency management roles have achieved appropriate competence. This applies especially to the Incident Management Team (IMT).

What makes the difference?

We believe compliance with The Regulations is good for business risk management. In fact, if establishments are going to comply, they might as well ensure good practice at little or no extra cost. Rather than relying on them knowing emergency procedures, we develop the team’s collective competence to operate effectively in real incidents. It is about developing capability to manage information, make decisions and execute actions. It is about interfacing effectively with your organisation’s emergency and crisis teams; external response agencies and key stakeholders.

How does our solution achieve this?

Our training works because we treat it like any other good development programme. We understand what your IMT needs to achieve; we understand where they currently are; and we create the conditions for them to develop towards your objectives. We use mainly experiential learning. Our consultants are skilled and experienced practitioners. They use highly effective coaching and facilitation techniques. We go beyond the process to develop individual leadership behaviours and team dynamics.

Contact us on opportunities@eddistone.com to discuss how we can help you.



What does an IMT training session look like?

Before scheduling your training sessions, we work with you to identify current levels of competence on our maturity scale. We identify objectives for the team and clarify what each training session will deliver.

Over the course of a full day, delegates engage in approximately 20% theory and 80% practical sessions. They first cover the generic principles of emergency management and the specifics of your response process. They learn information management and decision-making processes and then practice them in a set of realistic scenarios. We create the space for delegates to experiment and reflect on results, enabling real experiential learning. Throughout the day, training builds in complexity and brings elements together so the collective IMT gets a mental picture of good practice incident management.

What are the benefits?

LEADING EDGE

Using this approach puts you at the leading edge of emergency management. You will be using a tried and tested, best practice process and it will be delivered by experienced practitioners. Our product draws on the best of related industry and emergency services best practices.

RELEVANT

All our consultants have recent, relevant experience of emergency management in the public and private sectors. They are all familiar with your industry and have instant credibility with your workforce. They are formally trained trainers and they are passionate about competence development.

AUTHORITATIVE

Subject matter in our review is aligned with COMAH Regulations 2015, Guidance on COMAH (L111) and Emergency Planning for Major Accidents (HSG191). Our courses for key roles are accredited by JOIFF, the Organisation for Emergency Services Management, which routinely audits us.

ASSESSED

We provide an evidence-based assessment, as required by our accrediting body, resulting in measurement of competence on a maturity scale. This gives you the assurance that your organisation has invested in your key people's competence. You have a defensible position.